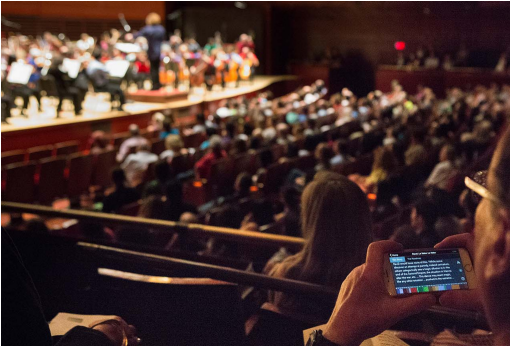




OMAHA  
SYMPHONY

# Social Narrative



I'm going to a concert!

## When I arrive...



I will walk through metal detectors to get into the building.

If I have a backpack or purse, I will have to open it.

A security guard will look inside.  
I know not to bring food or drinks inside with me.



The helpers at the Holland are called Ambassadors.

Ambassadors wear black and white and will have a name tag.

I can ask an ambassador if I have a question or need directions.



I will get my ticket out.

An ambassador will scan my ticket.

The scanner will beep.

## If we don't have our tickets yet...

we can get them at the box office.

I can check out a sensory kit or hearing assist device here too.

I can also bring my comfort items from home to help me.



I will be prepared for a crowded lobby.



\*At Family Series concerts or the Physicians Mutual Christmas Celebration concerts, there will be activities that I can do if I want.



When I enter the concert hall, it might be a little darker. This is okay. Sometimes the concert hall is crowded. To get to my seat, I may walk in front of other people, or other people may need to walk in front of me to get to their seats. People may accidentally bump me while they walk past. This is okay.



## When the concert begins...

The lights will darken at my seat.

There may be bright lights onstage.

There will be a recorded announcement about the concert I am about to see.



The concertmaster will arrive and help the orchestra tune their instruments.

I can clap when they come on stage.



## When the conductor comes on stage...





I can clap too!

When the clapping is finished, I will try to be quiet and not kick my feet so everyone, including myself, can hear the concert.



When the orchestra begins to play...



There may be some loud moments!



There may also be some quiet moments.





If it gets too loud...



I can find restrooms out and to the left and right of the concert hall. I can use the map to find the family restroom.



During the concert...

A guest artist might sing or play an instrument with the orchestra.



Or the orchestra might play by itself.



There might be actors talking in between songs.



When the conductor puts down their arms and turns around...

It is time to clap!

If I liked it, I can show the symphony how much I enjoyed their music!

At the end of the concert, I can even stand when I clap. I can also wear my headphones or cover my ears with my hands.







As I get ready to leave...

The lights will come back on.

Everyone will be heading for the exits.



I will wait my turn to use the aisle and exit through the doors.

The Omaha Symphony  
hopes I enjoy the concert!



# A MAP OF THE HOLLAND CENTER LOBBY



Restrooms are also available up a level on tier 1 and all the way up in tier 2.



The instrument petting zoo is available before family concerts. There are mutes available for some instruments.



Lobby activities are available before family concerts and at Christmas. A craft will also be placed in the quiet space.



A designated quiet space is on tier 1 at the west end of the building.