



WHEN I ARRIVE...







If I have a backpack or purse, I will have it open when I enter the building.

A security guard will look inside.

I know not to bring food and drink inside with me.

The helpers at the Holland are called Ambassadors.

Ambassadors wear black and white and will have a name tag.

I can ask an ambassador if I have a question or need directions.

I will get my ticket out.

An ambassador will scan my ticket.

The scanner will beep.

WHEN I ARRIVE...



If we don't have our tickets yet, we can get them at the box office.



I will be prepared for a crowded lobby.

WHEN I ARRIVE...

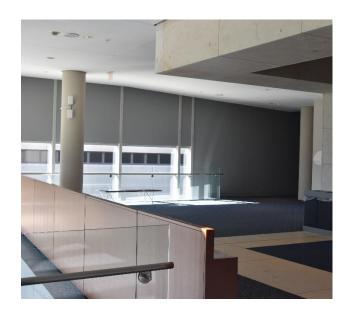


There might be activities for me to do if I want.



I can even try playing some instruments.

IF IT GETS TOO LOUD...



I can ask to go to a quiet space.



I can ask my adult to go to the bathroom if I need to go.

WHEN I AM READY TO FIND MY SEAT...



An ambassador will help me find my seat.

At a family concert, I can walk around and find the seat where I feel most comfortable.

I can get a program or a booster seat from an usher if I want to.



When I enter the hall, it might be a little darker. This is okay.

Sometimes the hall is crowded. To get to my seat, I may walk in front of other people, or other people may need to walk in front of me to get to their seats. People may accidentally bump me while they walk past. This is okay.

WHEN THE CONCERT BEGINS...



The lights will darken at my seat.

There may be bright lights onstage.

There will be a recorded announcement about the concert I am about to see.



The concertmaster will arrive and help the orchestra tune their instruments.

I can clap when she comes on stage.

WHEN THE CONDUCTOR COMES ONSTAGE...



There will be lots of clapping and cheering!



I can clap too!

When the clapping is finished, I will try to be quiet and not kick my feet so everyone, including myself, can hear the concert.

WHEN THE ORCHESTRA BEGINS TO PLAY...



There may be loud moments!

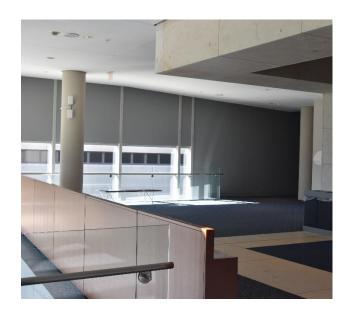


There may also be some quiet moments.



Sometimes there are even performers in the aisles!

IF IT GETS TOO LOUD...



I can ask to go to a quiet space.



I can ask my adult to go to the bathroom if I need to go.

DURING THE CONCERT...



A guest artist might sing or play an instrument with the orchestra.

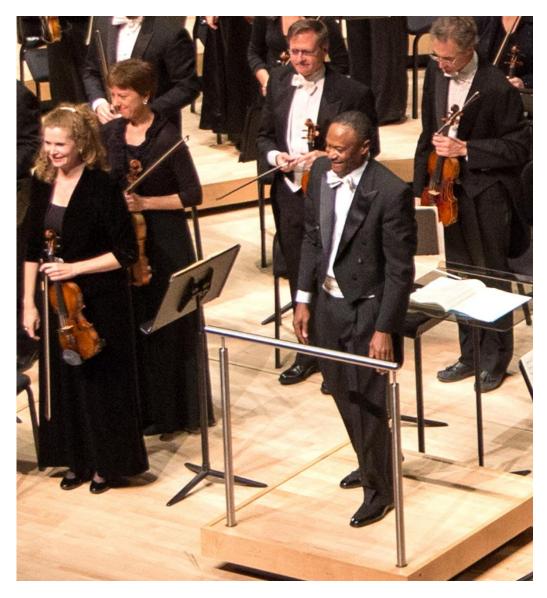


Or the orchestra might play by itself.



There might be actors talking in between songs.

WHEN THE CONDUCTOR PUTS DOWN THEIR ARMS AND TURNS AROUND...



It is time to clap!

If I liked it, I can show the symphony how much I enjoyed their music!

At the end of the concert, I can even stand when I clap. I can also wear my headphones or cover my ears with my hands.

AS I GET READY TO LEAVE...



The lights will come back on. Everyone will be heading for the exits.



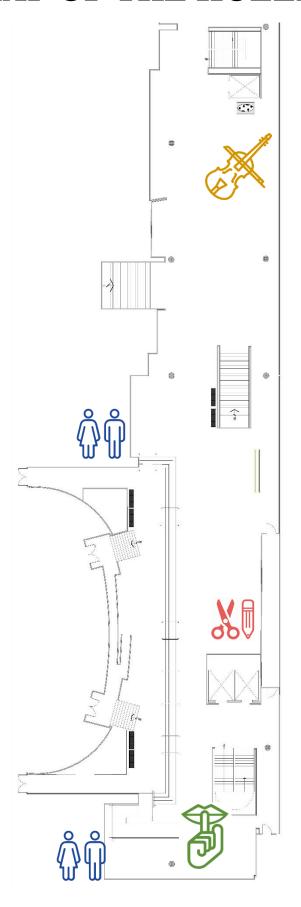
I will wait my turn to use the aisle and exit through the doors.

THE OMAHA SYMPHONY HOPES I ENJOY THE CONCERT!





A MAP OF THE HOLLAND LOBBY





Restrooms are also available up a level on tier 1 and all the way up in tier 2.



The instrument petting zoo is available before family concerts. There are mutes available for some instruments.



Lobby activities are available before family concerts. A craft will also be placed in the quiet space.



A designated quiet space is on tier 1 at the west end of the building.